







## CALL THE DOCTOR ANY TIME...

## **Director(s): Nicolas FRANK**

The « Francs-Moisins » is a housing complexe in Saint-Denis, a suburb in the north of Paris. Dr. Didier Menard has been a general practitioner in this neighbourhood for the past 25 years. According to him, this neighbourhood probably requires a "special touch".

Among his patients: a Portuguese with diabetes, a cleaning lady suffering from back pains, a Moroccan family with a severely handicapped daughter, an elderly woman with a tumour... and a surgery full of assorted other ailments.

In the suburbs, health is quite a different story: doctors who look after patients of a particular background need to adapt to the patient, and not the other way 'round. The doctor needs to look beyond the illness and has to consider the social and cultural dimension of his patients. And he needs to adapt his "language": « Words and language are of great importance... Dr. Menard has learnt to speak the "right" language and he looks after his patients' problems beyond medical necessity. They can call him any time...

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